



Complaint Form

Print

Date: March 31, 2010

Complainant or Legal Representative Information:

* Required Fields

Name * Palmetto Utilities, Inc. by and through John M.S. Hoefer, Esq., its attorney of record in Docket No. 2010-79-S
Firm (if applicable) Willoughby & Hoefer, P.A.
Mailing Address * Post Office Box 8416
City, State Zip * Columbia, SC 29202-8416 Phone * 803-738-0635
E-mail * jhoefer@willoughbyhoefer.com

Name of Utility Involved in Complaint: * Palmetto Utilities, Inc. ("PUI") is making a counter-complaint against Waffle House, Inc.

NOTE: If AT&T is the utility involved, please complete the attachment located at the end of this form.

Type of Complaint (check appropriate box below.) *

- | | | | |
|---|--|--|---|
| <input type="checkbox"/> Billing Error/Adjustments | <input type="checkbox"/> Deposits and Credit Establishment | <input type="checkbox"/> Wrong Rate | <input type="checkbox"/> Refusal to Connect Service |
| <input type="checkbox"/> Disconnection of Service | <input type="checkbox"/> Payment Arrangements | <input type="checkbox"/> Water Quality | <input type="checkbox"/> Line Extension Issue |
| <input type="checkbox"/> Service Issue | <input type="checkbox"/> Meter Issue | | |
| <input checked="" type="checkbox"/> Other (be specific) <u>Waffle House, Inc. is discharging pollutants into PUI's sewer system in violation of its rate schedule</u> | | | |

Have you contacted the Office of Regulatory Staff (ORS)? * ☒ Yes ☐ No

Name of

ORS Contact: Jeff Nelson, Esq.

Concise Statement of Facts/Complaint: * (This section must be completed. Attach additional information to this page if necessary.)

See attached answer and countercomplaint in Docket No. 2010-79-S

Relief Requested: * (This section must be completed. Attach additional information to this page if necessary.)

See attached answer and countercomplaint in Docket No. 2010-79-S

STATE OF SOUTH CAROLINA)
COUNTY OF Richland)

VERIFICATION

I, John M.S. Hoefer verify that I have read my complaint filed on March 31, 2010
Complainant's Name * Date *

and know the contents thereof, and that said contents are true.

John M.S. Hoefer
Complainant's Signature *

Internal Use Only

Processed By	Date
H.E.	